



Virginia Department of Health Professions

Average Age of Cases Closed


Quarterly Summary

Quarter 3 - Fiscal Year 2021

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

| Quarter Date Ranges | |
|---------------------|------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1- December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| | | | | | | | | | | | | | CURRENT |
|--------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| BOARD | Q3 2018 | Q4 2018 | Q1 2019 | Q2 2019 | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 |
| Audiology | 179 | 463.3 | 97.4 | 190.3 | 149 | 208 | 241 | 291 | 282.5 | N/A | 569.5 | 458.4 | N/A |
| Counseling | 153.7 | 185 | 164.2 | 161.3 | 251 | 279 | 173 | 157 | 293.9 | 187.7 | 217 | 284.8 | 236.2 |
| Dentistry | 239.7 | 165 | 141.5 | 83.6 | 192 | 395 | 316 | 466 | 270.1 | 160.9 | 403 | 366.1 | 595.5 |
| Funeral Directing | 383.3 | 211.8 | 225.7 | 298.8 | 116 | 259 | 287 | 180 | 243.7 | 197 | 311 | 265.3 | 360.7 |
| Long-Term Care Administrators | 424.1 | 395.5 | 253 | 396.8 | 400 | 433 | 291 | 385 | 553.1 | 492 | 332 | 429.1 | 430.2 |
| Medicine | 153.5 | 133.3 | 142.1 | 147.3 | 240 | 170 | 172 | 238 | 197.7 | 196 | 255 | 209.5 | 206.5 |
| Nurse aide | 200.7 | 235.3 | 150.1 | 201.7 | 204 | 147 | 164 | 226 | 185.3 | 156 | 262.59 | 242.2 | 178.9 |
| Nursing | 215.8 | 280.3 | 192.3 | 198.3 | 276 | 3003 | 300 | 350 | 323.8 | 312 | 325.89 | 438.0 | 350.3 |
| Optometry | 240 | 190.7 | 194.2 | 506.5 | 379 | 129 | 275 | 380 | 411.1 | 298 | 227.5 | 379.5 | 350.1 |
| Pharmacy | 173.7 | 114.1 | 160.2 | 152.3 | 255 | 116 | 275 | 117 | 105.3 | 149 | 142.33 | 165.0 | 116.7 |
| Physical Therapy | 152.5 | 412.8 | 389.3 | 366.5 | 467 | 322 | 280 | 174 | 346.6 | 141 | 340.33 | 395.2 | 198.8 |
| Psychology | 118.8 | 175.2 | 170.4 | 228.6 | 225 | 153 | 72 | 548 | 226.1 | 305 | 213.81 | 198.6 | 208.0 |
| Social Work | 277.5 | 237.2 | 113.8 | 200.7 | 263 | 211 | 271 | 377 | 338.6 | 363 | 111.81 | 340.4 | 101.4 |
| Veterinary Medicine | 278.7 | 376.7 | 321.9 | 261.9 | 293 | 423 | 285 | 79 | 357.8 | 308 | 543.16 | 337.9 | 313.0 |
| Agency total | 196.4 | 201.1 | 173.8 | 169.2 | 258 | 204 | 214 | 258.4 | 236.4 | 239 | 280.6 | 307.0 | 276.2 |

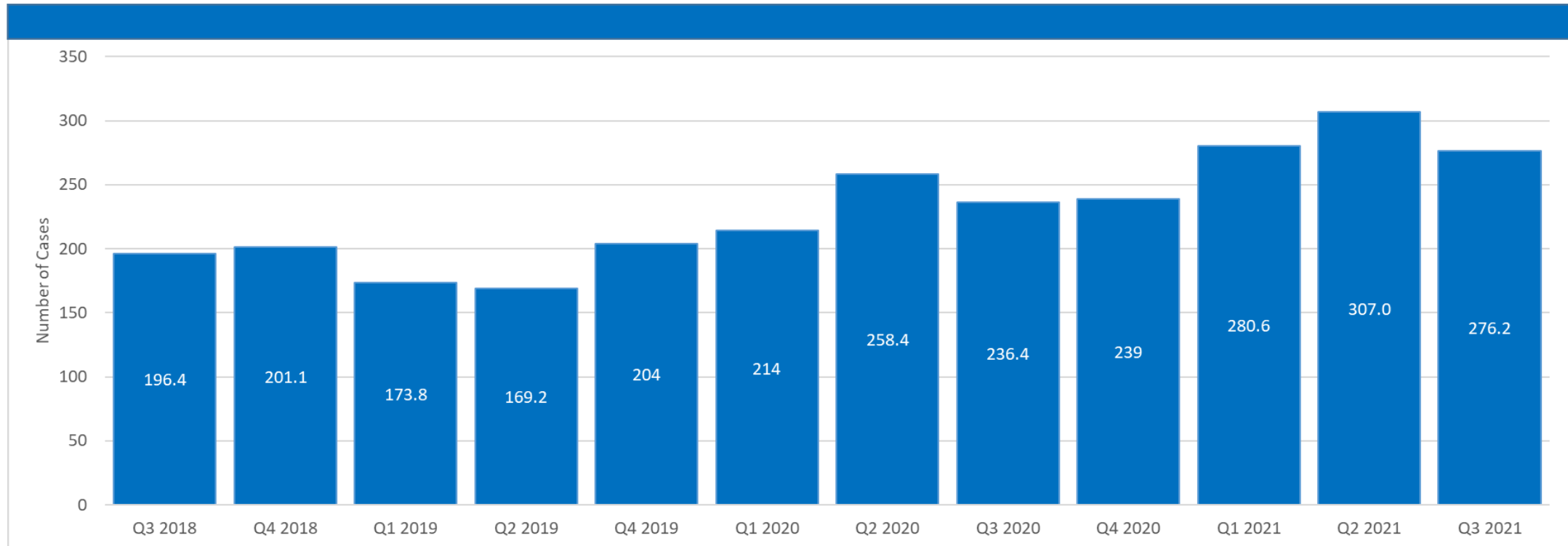


Virginia Department of Health Professions

Average Age of Cases Closed Quarterly Summary

Quarter 3 - Fiscal Year 2021

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Virginia Department of Health Professions

Average Age of Cases Closed Fiscal Year Summary

Fiscal Year 2020

The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.

| Quarter Date Ranges | |
|---------------------|-------------------------|
| Quarter 1 | July 1 - September 30 |
| Quarter 2 | October 1 - December 31 |
| Quarter 3 | January 1 - March 31 |
| Quarter 4 | April 1 - June 30 |

| BOARD | FY 2015 | Change Between FY 16 & FY 15 | FY 2016 | Change Between FY 17 & FY 16 | FY 2017 | Change Between FY 18 & FY 17 | FY 2018 | Change Between FY 19 & FY 18 | FY 2019 | Change Between FY 20 & FY 19 | FY 2020 |
|-------------------------------|---------|---------------------------------|---------|---------------------------------|---------|---------------------------------|---------|---------------------------------|---------|---------------------------------|---------|
| Audiology/Speech Pathology | 99 | 67.4% | 165.8 | 39.1% | 230.5 | 14.7% | 264.5 | -57.4% | 168.00 | 18.1% | 205.19 |
| Counseling | 258.3 | 22.0% | 315 | -18.4% | 257.2 | -30.5% | 178.9 | 15.6% | 212.00 | 31.7% | 310.20 |
| Dentistry | 282.9 | -1.4% | 278.9 | -7.4% | 258.1 | -16.1% | 216.5 | 2.5% | 222.00 | 4.9% | 233.51 |
| FuneralDirecting | 148.3 | 28.2% | 190.1 | 16.4% | 221.3 | 17.8% | 260.7 | -33.0% | 196.00 | 53.5% | 421.79 |
| Long-Term Care Administrators | 188.5 | 12.7% | 212.4 | 45.0% | 307.9 | 14.7% | 353.3 | 18.4% | 433.00 | -111.4% | 204.80 |
| Medicine | 171 | -0.9% | 169.5 | -17.2% | 140.4 | -0.3% | 139.9 | 31.8% | 205.00 | 76.0% | 854.00 |
| Nurse Aide | 143.4 | 0.5% | 144.2 | 33.4% | 192.2 | 22.5% | 235.6 | -11.1% | 212.00 | 34.5% | 323.54 |
| Nursing | 194 | 3.4% | 200.6 | -1.9% | 196.8 | 14.5% | 225.2 | 16.6% | 270.00 | 20.8% | 340.73 |
| Optometry | 170.7 | 19.6% | 204.2 | -17.7% | 168 | 118.7% | 367.4 | -19.8% | 306.76 | -152.0% | 121.71 |
| Pharmacy | 162.6 | -20.7% | 129 | 103.5% | 262.5 | -36.0% | 167.9 | -24.4% | 135.00 | 51.5% | 278.44 |
| Physical Therapy | 179.7 | -5.9% | 169.1 | 58.9% | 268.6 | -11.2% | 238.5 | 47.4% | 453.00 | -30.9% | 345.94 |
| Psychology | 182.7 | 89.0% | 345.2 | -8.3% | 316.6 | -53.1% | 148.6 | 31.5% | 217.00 | 36.7% | 342.95 |
| SocialWork | 229.4 | 11.0% | 254.7 | 47.4% | 375.3 | -40.5% | 223.1 | -8.8% | 205.00 | 15.0% | 241.25 |
| Veterinary Medicine | 230 | 48.4% | 341.4 | -12.6% | 298.2 | 4.6% | 311.8 | 3.8% | 324.00 | -74.8% | 185.34 |
| Agency Total | 186.8 | 4.5% | 195.3 | 6.1% | 207.2 | -4.2% | 198.4 | 11.8% | 225 | 5.9% | 239 |



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